

BetSA Website Privacy Policy

Last updated and effective as of 25-05-2021

THIS PRIVACY STATEMENT FORMS PART OF THE BETSA'S WEBSITE TERMS AND CONDITIONS. IF YOU DO NOT AGREE WITH ANY TERM OF THIS PRIVACY STATEMENT, YOU MUST CEASE YOUR ACCESS OF THIS WEBSITE IMMEDIATELY.

Definitions and Interpretation

1.1. "BETSA" means any affiliate or subsidiaries of the group of companies including but not limited to BetSA CC, BetSA Mpumalanga (PTY) Ltd, VBetSA Limpopo (PTY) Ltd, VBetSA Western Cape (PTY) Ltd.

1.2. "Personal Information" means information relating to an identifiable, living, natural person and where it is applicable, identifiable, existing juristic person, including all information as defined in the Protection of Personal Information Act 4 of 2013.

1.3. "Processing" means the creation, generation, communication, storage, destruction of personal information as more fully defined in the Protection of Personal Information Act 4 of 2013.

1.4. "You" or the "user" means any person who accesses and browses this website for any purpose.

1.5. "Website" means the website of the BETSA at URL www.betsa.co.za or such other URL as BETSA may choose from time to time.

Status and Amendments

2.1. BETSA respects your privacy. This privacy policy statement sets out BETSA's information gathering and dissemination practices in respect of the Website.

2.2. This Privacy Policy governs the processing of personal information provided to BETSA through your use of the Website.

2.3. Please note that, due to legal and other developments, the BETSA may amend these terms and conditions from time to time. The version of the terms and conditions effective for this Privacy Policy are indicated by the effective date incorporated in the title of this Privacy Policy. It is your duty to remain apprised of the current version of this Privacy Policy. The date indicated in the heading of this Privacy Policy is the effective date that governs the browsing and use of this Privacy Policy from that date until the next revision of this Privacy Policy becomes effective.

2.4. If you use this Website after a revised Privacy Policy has become effective, you shall be deemed to have agreed to this Privacy Policy in its revised form.

Processing of Personal Information

3.1. By providing your personal information to BETSA you acknowledge that it has been collected directly from you and that you have given full and voluntary consent for the processing thereof by BETSA.

3.2. Where you submit Personal Information (such as name, address, telephone number and email address) via the website (e.g. through completing any online form) the following principles are observed in the processing of that information:

3.2.1. BETSA will only collect personal information for a purpose consistent with the purpose for which it is required. The specific purpose for which information is collected will be apparent from the context in which it is requested.

3.2.2. BETSA will only process personal information in a manner that is adequate, relevant and not excessive in the context of the purpose for which it is processed.

3.2.3. Personal information will only be processed for a purpose compatible with that for which it was collected, unless you have agreed to an alternative purpose in writing or BETSA is permitted to do so in terms of legislation of general application.

3.2.4. BETSA will not disclose or release any Personal Information relating to you to any third party, unless –

(i) your prior agreement has been obtained;

(ii) BETSA is required to do so by any competent governmental or regulatory authority, or by the provisions of any law;

(iii) the release or disclosure of such information is required to enforce BETSA's Terms and Conditions, or

(iv) for fraud detection and control purposes, where BETSA suspects on reasonable grounds that irregularities have arisen in relation to any betting account.

3.2.5. If personal information is released with your consent, BETSA will retain a record of the information released, the third party to which it was released, the reason for the release and the date of release, for a period of 1 (one) year from the date on which it was last used, or for such longer period(s) as may be required by law.

3.3. Note that, as permitted by the Electronic Communications and Transactions Act 25 of 2002, BETSA may use personal information collected to compile profiles for statistical purposes. Information contained in the profiles or statistics may be able to be linked to a specific user.

Collection of anonymous data

4.1. BETSA may use standard technology to collect information about the use of this website. This technology may be able to identify individual users but simply allows BETSA to collect statistics.

4.2. BETSA may utilise temporary or session cookies to keep track of users' browsing habits. A cookie is a small file that is placed on your hard-drive in order to keep a record of your interaction with this website and to save information (including user name, password, and other Personal Information) so that you do not have to re-enter this information each time you visit our Website.

4.2.1. Cookies by themselves may not be used to identify users personally but may be used to compile defined statistics relating to the use of the services offered or to provide BETSA with feedback on the performance of this website.

4.2.2. The following classes of information may be collected in respect of users who have enabled cookies:

4.2.2.1. The browser software used;

4.2.2.2. IP address;

4.2.2.3. Date and time of activities while visiting the website;

4.2.2.4. URLs of internal pages visited; and

4.2.2.5. referrers.

4.3. If you do not wish cookies to be employed to customize your interaction with this website, it is possible to alter the manner in which your browser handles cookies. Please note that, if this is done, certain services on this website may not be available.

Security

5.1. BETSA takes reasonable measures to ensure the security and integrity of information submitted to or collected by this website, but cannot under any circumstances be held liable for any loss or other damage sustained by you as a result of unlawful access to or dissemination of any of your personal information by a third party.

Links to other websites

6.1. BETSA has no control over and accepts no responsibility for the privacy practices of any third-party websites to which hyperlinks may have been provided and the BETSA strongly recommends that you review the privacy policy of any website you visit before using it further.

Queries

7.1. If you have any queries about this privacy policy, please contact us by emailing info@betsa.co.za .